

# EXHIBIT C



"We Move America"

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International Secretary-Treasurer

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David Virella  
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Eric Williams

November 19, 2013

Charlene Carter

~~1000 P. O. Box 1000  
Aurora, CO 80016~~

I am in receipt of your letter dated September 29, 2013 and received in this office on November 1, 2013 stating that you want to resign as a member of **T.W.U.** and will continue to meet the lawful obligation of paying a representation fee to the union under its "union shop" or "agency shop" agreement with Southwest Airlines. You are required to also notify your Locals Secretary-Treasurer.

As a non-member you do not have a voice or a vote within **T.W.U.** However, as a condition of employment, you must make timely payments of a monthly fee in accordance with the Collective Bargaining Agreement and the **T.W.U. Agency Fee Policy**, of which a copy is enclosed.

Fraternally,

Alex Garcia  
International Secretary-Treasurer

AG: sg  
opeiu-153  
Enc.

c: Garry Drummond  
John Parrott, Secretary-Treasurer Local 556